

## **TERMS AND CONDITIONS OF THE PREMIUM JOURNEY VIP CARD**

### ARTICLE 1

#### **NATURE AND ALLOCATION**

The Premium Journey VIP card is a courtesy card issued by ANA – Aeroportos de Portugal, S.A. (ANA | VINCI Airports), which allows its holder to access and use free of charge the Premium services provided by ANA|VINCI Airports at the airports under its management in Portugal.

1. The services include access to and use of the services available in the lounges or Fast Track without payment of fees, depending on the allocation granted to the user.
2. This courtesy Premium Journey VIP card from ANA | VINCI Airports is granted by the Executive Committee of ANA - Aeroportos de Portugal, S.A. based on institutional and/or commercial criteria, either on its own discretion or following an in-house proposal.
3. The Premium Journey VIP card, now issued in digital format and granted to an individual, is personal, non-transferable, and the sole responsibility of the holder for exclusive use. However, its benefits may be extended to a companion or passenger. Children up to the age of 2,

accompanied by an adult with valid access to the Fast Track channel, are also exempt from paying for this service.

4. For operational reasons or due to force majeure, access to Premium Journey VIP card services may be restricted or suspended without prior notice.

## ARTICLE 2

### **VALIDITY, EXPIRATION AND RENOVATION**

1. The Premium Journey VIP card is issued for a period of two (2) years, as indicated on the card issued.
2. The Premium Journey VIP card may be renewed at the discretion of the Executive Committee of ANA | VINCI Airports
3. Notwithstanding the provisions of the preceding clauses, the Premium Journey VIP card may be cancelled at any time and with immediate effect by decision of the Executive Committee of ANA | VINCI Airports.

## ARTICLE 3

### **VERIFICATION / AUTHENTICATION OF PREMIUM JOURNEY VIP CARD**

1. When accessing the services granted by the Premium Journey VIP card, the verification of the presented cards, whether in digital or physical form, including service identification and validity, will be the

responsibility of the airport service staff. The cardholder's identification may also be requested.

2. In the event of expiration or unauthorised use, ANA reserves the right to cancel the card with immediate effect.

#### ARTICLE 4

##### **DUTIES OF PREMIUM JOURNEY VIP CARDS HOLDERS**

1. Premium Journey VIP cards holders must use the card correctly, respecting the conditions set out in these Terms and Conditions.
2. In the event of loss or misplacement of the card or the electronic device containing the digital Premium Journey VIP Card, the cardholder must notify ANA | VINCI Airports via the following email or telephone contacts:  
E-mail: [premiumjourneyVIP@ana.pt](mailto:premiumjourneyVIP@ana.pt)  
Telephone: +351 218413890
3. If the notification referred to in the previous clause is not made, the cardholder shall be responsible for any misuse of the card resulting from loss, theft, robbery or falsification.

## ARTICLE 5

### **PERSONAL DATA PROTECTION**

1. The issuance of the Premium Journey VIP card requires the collection and processing of the cardholder's personal data to fulfil the purpose for which it is issued – namely, the issuance and management of the Premium Journey VIP card. This includes the cardholder's full name, address, telephone number, email address, entity and professional position.
2. The personal data is retained only for the time necessary, subject to legally defined retention periods.
3. ANA undertakes to adopt and comply with all technical and organisational measures required by the applicable legislation on personal data protection to ensure the integrity and security of the data, preventing its alteration, loss, processing or unauthorised access. ANA shall comply with the security measures provided for in the data protection laws, as well as any additional legislation and any future amendments or replacements to the existing legal framework.
4. For any further information on your personal data and/or in order to exercise your rights, please refer to ANA's privacy policy available at [www.ana.pt](http://www.ana.pt) and/or contact ANA's Data Protection Officer using the following contacts:

ANA – Aeroportos de Portugal, S.A. – DPO

Rua D, Edifício 120, Aeroporto de Lisboa, 1700-008 Lisboa

or by email: [dpo@ana.pt](mailto:dpo@ana.pt)

## ARTICLE 6

### **AMENDMENTS TO AND DISCLOSURE OF REGULATIONS**

By resolution of the Executive Committee of ANA - Aeroportos de Portugal, S.A., amendments to these Terms and Conditions may be made at any time.